



## Message from the Board Chair



**Mayor Marc BONDY**  
Chair, Jan 2019 – Present  
Vice Chair, Jan 2017 – Dec 2018  
Member, Dec 2014 – Jan 2017

It is my pleasure to write to you on behalf of the LaSalle Police Services Board. We continue to be the only local policing service in Essex County. The LaSalle Police Service is comprised of 37 sworn police officers and 19 civilian personnel. This service responds to an annual average of 11,000 to 12,000 calls.

LaSalle is proud to be named as the ninth safest place to live in Canada by Statistics Canada. The crime severity index is a measure used by Statistics Canada that accounts for both the number and seriousness of crimes. The personnel of the LaSalle Police Service are committed to ensuring that our community continues to be a safe and inviting place to live, work and play.



Throughout 2018, and entering into 2019, has been a time of change for LaSalle Police Service. Deputy Chief Chuck Scanlan retired in 2018, and Deputy Chief Kevin Beaudoin filled the position as of January 1, 2019.

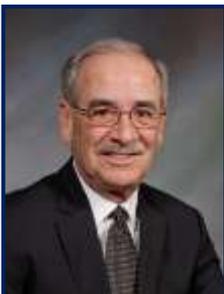
Recently, the title of Community Liaison Officer was changed to Community and Corporate Affairs Officer (CCAO). Senior Constable Harbinder Gill was the first officer to assume this title of CCAO. The newly created relationships with the media, schools, businesses, seniors, special interest groups, and public relations programs has been a positive step in our community. We are proud of the partnerships developed by Officer Gill, and thank him for his dedication to the position. After 4 years as CCAO, Officer Gill returned to the role of Senior Constable, and we welcome Senior Constable Terry Seguin to the CCAO role as of January 1, 2019.

The LaSalle Police Service Strategic Plan was updated in 2018 and has a clear focus into 2020, including crime prevention, community patrol, criminal investigations, community satisfaction, emergency response, violent crime, property crime, youth crime, victim assistance, road safety, information technology, police facilities and resource planning. Not only do we look at the services that we provide today, but we consider future services and programs as well.

I am proud to assume the role of Chairperson of the LaSalle Police Services Board, and welcome Deputy Mayor Crystal Meloche to the board as well. We are confident in the leadership of Chief John Leontowicz and Deputy Chief Kevin Beaudoin. We look forward to continuing to provide policing services that our community can depend on and trust.



## LaSalle Police Services Board Members



**Kenneth ANTAYA**  
Past Chair  
Dec 2016 – Dec 2018



**Crystal MELOCHE**  
Deputy Mayor  
Jan 2019 – Present



**Martin KOMSA**  
Member  
Feb 2014 – Present



**Joe GRAZIANO**  
Member  
Nov 2016 – Present



**Victoria HOUSTON**  
Member  
Dec 2016 – Present



**Tanya MAILLOUX**  
Board Secretary  
July 2017 – Present



## Message from the Chief



**John LEONTOWICZ**  
Chief of Police  
May 2000 – Present

It is my pleasure to present the 2018 Annual Report. The Annual Report is to be made public as required by the Police Service Act.



I believe that the primary focus for any police service is public safety. In 2018 there were no public safety issues. There was one serious and isolated matter involving an attempted murder of a Windsor person in LaSalle. A warrant was issued for the suspect who is a non-resident of Canada. Although we have experienced but a few issues that most Canadian communities experience, mental illness remains the most common related call for service. To this end we have built a strong relationship with mental health officials and partners to address these challenges.

Public confidence is also at the forefront of our endeavours. Our annual community survey of over 450 residents has shown that 99% of people surveyed have a good to excellent report on their experience with police. The absence of public complaints, Office of the Independent Review Director (OIPRD) matters and Special Investigations Unit (SIU) incidents also suggest that a professional, transparent and community minded Service.

Equally as important is the public cost of policing. Again, the LaSalle Police have come in under budget for 2018. Annual budgetary increases are minimal and publicly accepted by the residents we serve.

There have been a number of positive community police initiatives that continue to bring our partners together in making the Town of LaSalle safe. A few initiatives to mention are the historic 1957 Pontiac LaSalle Police vehicle that attends many events; the police charity golf tournament continues to draw a full tournament with monies raised toward local charities; Special Olympics remains a successful partner; and, numerous events throughout the year are held with the many fund-raising events attended by our staff.

It is important that residents continue to be a part of making this community safe. We encourage your feedback and participation. Today's community and police partnership is about the community taking the lead role and for police to serve.

Ensuring the rights of residents are upheld to the highest degree and that victims of crime are shown respect and understanding in times of need remains a priority. Additionally, we collaborate on an ongoing basis with our partners with crime prevention initiatives so as to constantly evolve our approach with crime patterns. Some of the new initiatives are LEAP – LaSalle Empowerment Assistance Program, Spiritual Soldier, Human Trafficking initiative and many more.

The women and men of the LaSalle Police Service provide great service to their community. The very positive relationship the community has with LaSalle Police is demonstrated on a daily basis. I would like to thank the residents of the Town of LaSalle for your support and involvement in helping the Service strive to better serve its community. LaSalle Police believe in “community led policing” and the community has responded to this philosophy.

Our social media followers increase yearly. Keep in touch with us by visiting us on our website and by following us on Facebook, Twitter and YouTube.



***In Partnership There Is Success***



## Statement of Purpose & Direction

### Our Mission

*Our sole mission is to protect lives and property of the citizens we serve, provide a safe community, improve quality of life, and prevent crime while working in partnership with the community.*

### Our Goals & Objectives

*The goal of the LaSalle Police Service is to protect our community in a manner that promotes pride within our organization and with the citizens we serve providing a professional and innovative police service.*

*In attaining this goal we will be committed to ensuring that we are compassionate and accountable, fostering trust with our community through integrity and mutual respect.*



## 2018 – 2020 Strategic Business Plan

In early 2018, the Strategic Business Planning Committee developed the 2018 – 2020 Strategic Business Plan. This new and improved business plan details our history, who we are, the composition of the community we police and our objectives in the thirteen identified core policing areas. The complete document can be found on the LaSalle Police Service website. ([www.lasallepolice.ca](http://www.lasallepolice.ca))



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## Quality Assurance

### Community Satisfaction

In 2018, LaSalle Police Service Supervisors contacted nearly 450 clients seeking their feedback and input using the “Customer Service Survey”. This survey provides valuable input on our Service delivery model provided by our Communications Centre personnel and Community Patrol Officers. The survey consists of five questions about the client’s interaction, satisfaction with our service delivery and ability to resolve their issue or complaint. It allows for feedback from the client providing suggestions for improving our service delivery.

Of the nearly 450 surveys conducted, 95% of respondents rated the overall service they received as “Excellent”, 4% of respondents rated the overall service as “Good” and less than 1% of respondents rated the overall service as “Needs Improvement” resulting in a **99%+ positive overall satisfaction**. Here are some of the many positive words and comments received:

- “The Officer was very patient and knowledgeable. I have never been through this before and he walked me through it”*
- “One of the reasons we are staying in LaSalle is because of the Police Service”*
- “I’ve lived in LaSalle since the 1960’s and I’ve always liked the Police Service”*
- “I was very impressed as a resident of LaSalle and as a business owner in the area. They’re professional and personable and able to handle whatever complaint they receive by listening and making us feel comfortable discussing our issues”*
- “I have finally found a place where I feel safe and people are here to help me. You guys are fantastic”*
- “You guys were there quick and took care of things from there. It went perfect”*
- “I was so moved by his compassion and caring nature that I am compelled to write a letter of thanks”*



- “Quick”
- “Empathetic”
- “Excellent”
- “Friendly”
- “Great”
- “Helpful”
- “Calming”
- “Awesome”
- “Speedy”
- “Unbelievable”
- “Understanding”
- “Professional”
- “Polite”
- “Knowledgeable”
- “Humble”
- “Perfect”
- “Fantastic”
- “Top Notch”
- “Compassionate”
- “Competent”
- “Cordial”
- “Courteous”
- “Thorough”
- “Wonderful”
- “Patient”
- “Sweet”
- “Amazing”
- “Marvelous”
- “Relatable”
- “Kind”
- “Impressive”
- “Efficient”

### Public Complaints – Service Delivery Feedback

In 2018, the 36 Officers and 18 Civilian members of the LaSalle Police Service interacted with the public in the investigation of 11,716 occurrences and as a result:

- \* No public complaints were received about the policies of or services provided by the Service.
- \* One public complaint was received about the conduct of a Police Officer and resolved.





## Crime Analysis & Statistics

### Central Communications Centre

The Central Communications Centre is responsible for logging all activities by members of the Service. This includes everything from calls for service, traffic stops, property checks, court to vehicle repairs. All calls for service are assigned an occurrence number and dispatched to a Police Officer for further investigation.

Item	2016	2017	2018	# Change	% Change
Total LaSalle Police Activities	16,755	18,874	18,655	-219	-1.16%
Total LaSalle Police Occurrences	10,312	11,749	11,716	-33	-0.28%
Total Emergency 911 Calls	5,247	3,612	3,196	-416	-11.52%

### Reportable Occurrences

A certain number of the occurrences are cleared as “report to follow” meaning that a report is generated to document the investigation. Of these reports, certain incidents are further reportable to the Canadian Centre for Justice Statistics (CCJS) where data is collected to assess the levels of crime in Canada.

Item	2016	2017	2018	# Change	% Change
RMS Occurrence Reports	2,372	2,670	2,555	-115	-4.31%
Overall Solved Rate	71.08%	74.57%	75.50%	-	+0.93%
Criminal Charges Laid	221	384	352	-32	-8.33%
Total Young Persons In Crime	105	142	136	-6	-4.23%
Total Youths Charged	9	14	17	+3	+21.43%
Total Youths Cautioned	96	128	119	-9	-7.03%
Violent Youths Charged	3	6	8	+2	+33.33%
Violent Youths Cautioned	15	14	23	+9	+64.29%
Victim Services Referrals	26	32	21	-11	-34.38%
CCJS Violent Occurrences	61	61	64	+3	+4.92%
CCJS Drug Occurrences	40	54	31	-23	-42.59%
CCJS Property Occurrences	423	507	498	-9	-1.78%
CCJS Other Occurrences	110	134	130	-4	-2.99%





## Crime Analysis & Statistics

### Traffic Management & Road Safety

The following table highlights the overall statistics related to traffic management and road safety.

Item	2016	2017	2018	# Change	% Change
Impaired Occurrences	8	13	15	+2	+15.38%
Motor Vehicle Collisions	356	365	366	+1	+0.27%
➤ Fatal	0	1	0	-1	-100%
➤ Injury	37	45	54	+9	+20.00%
➤ Property Damage	277	256	272	+16	+6.25%
➤ Fail to Remain	42	63	40	-23	-36.51%
Traffic Other	57	132	142	+10	+7.58%
Total Traffic Charges	965	1,798	1,129	-669	-37.21%

### Annual Comparison

The following table highlights the annual comparison for all LaSalle Police Service reports in the areas of violence, property, lawless public behaviour and traffic. Each of the identified areas capture data from reports that include incidents where an actual offence had occurred or where there was the potential for an offence to be committed.

Item	2016	2017	2018	# Change	% Change
Violence	348	378	463	+85	+22.49%
Property	427	507	499	-8	-1.58%
Lawless Public Behaviour	391	489	413	-76	-15.54%
Traffic	1,620	2,526	1,827	-699	-27.67%

### Overall Crime Trends – Six Year Average

Over the six year period between 2013 and 2018, the following trends were averaged and compared:

Item	2018	Six Year Average	# Diff	% Diff
Violence	463	354.2	+108.8	+30.72%
Property	499	423.5	+75.5	+17.83%
Lawless Public Behaviour	413	391.3	+21.7	+5.55%
Traffic	1,827	1,910.0	-83.0	-4.35%



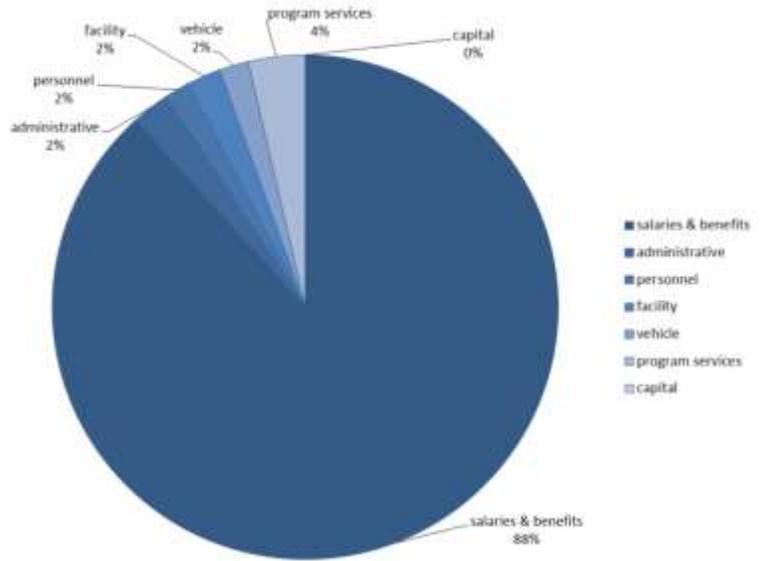
*In Partnership There Is Success*



## Financial Report - Business Operations

### Cost of Policing

<i>Salaries &amp; Benefits</i>	\$6,688,597.52
<i>Administrative</i>	\$ 183,576.76
<i>Personnel</i>	\$ 122,155.62
<i>Facility</i>	\$ 164,867.33
<i>Vehicle</i>	\$ 141,262.46
<i>Program Services</i>	\$ 275,177.47
<i>Capital</i>	\$ <u>0.00</u>
<i>Operating Expenses</i>	\$7,575,637.16
<i>Less Revenue</i>	\$ <u>(509,471.82)</u>
<b><i>Total Operating Expenses</i></b>	<b>\$7,066,165.34</b>
<i>Year-end (Surplus)</i>	\$ 34,734.66



*In Partnership There Is Success*