



# LaSalle Police Service

“Dedicated to Serve”

Dear Residents,

The LaSalle Police Service endeavors to provide our community with an effective and timely response to calls for service and matters of concern. While we have all had to modify our lives in response to this global crisis, the LaSalle Police Service has also found it necessary to modify our response model as it pertains to citizens reporting crimes and concerns.

For a number of years, we have had “On-Line Reporting” in place, accessible through our website at: <https://www.lasallepolice.ca/report-incident/>. As an alternative, citizens may now also send an email directly to [dispatch@lasallepolice.ca](mailto:dispatch@lasallepolice.ca).

As a measure to prevent the spread of COVID-19 and to prevent our front line officers to any unnecessary exposure, we have previously requested that anyone requiring the assistance of an officer for **ALL** non-emergent matters to please use the “On-Line Reporting” tool.

One of the many beautiful aspects of living in the Town of LaSalle is that many of our police officers and administrators are your friends, neighbours, family, coach, acquaintance, etc... We are interwoven into the fabric of this wonderful community. As such, many of our officers and administration are receiving calls for service or for information, directly by telephone, text and e-mails which then must be delivered to an officer on-duty for follow up. Everyone is asked to please cease contacting any officer or administrator directly for these purposes and to use the “On-Line Reporting” tool.

In an effort to deliver our community with timely and efficient service we request that **ALL** non-emergent matters to be reported by way of the “On-Line Reporting” tool. This includes reporting any matters or requesting information related to complaints or concerns about COVID-19 or the rules as it relates to the Emergency Management and Civil Protection Act;

### **Non Emergencies:**

For non-emergencies you may dial 519-969-5210 however we encourage everyone to use our website at <http://www.lasallepolice.ca> and click on the “On-Line Reporting” tab and an officer will be assigned to follow up. Once again and for convenience, non-emergent matters may now be reported via email at [dispatch@lasallepolice.ca](mailto:dispatch@lasallepolice.ca). Please ensure you provide your full name and contact number so an officer may follow up with you.

### **Emergencies:**

If you have an emergency, please dial 9-1-1. It is an emergency if someone’s immediate health, safety, or property is in immediate danger or there is a crime in progress.